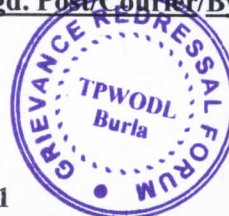


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ **21904**

Date: **30/12/24**

Present:

**Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)**

1	Case No.	BRL/657/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Headmaster, Govt (SSD), High School, C/o- Bulu Kumar Majhi Jharbahal At/Po-Bampadar Ps-Barkote Dist-Deogarh		4140-0112-0026	8280822087
3	Respondent/s	E.E, DED, Deogarh, TPWODL & S.D.O (Elect),Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	12.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard o Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	12.09.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Headmaster, Govt (SSD), High School, Jharbahal
Represented by Bulu Kumar Majhi

For the Respondent - E.E, DED, Deogarh, TPWODL
&
SDO(Electrical), Deogarh, TPWODL.

GRF Case No- BRL/657/2024

Headmaster, Govt (SSD), High School, Jharbahal
C/O- Bulu Kumar Majhi
At/Po-Bampadar
Ps-Barkote
Dist-Deogarh
Consumer No-4140-0112-0026

VRS

E.E, DED, Deogarh, TPWODL

&

SDO(Electrical), Deogarh, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

B. Mahapatra

Accepted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)

Grievance Redressal Forum

A.K. Satapathy

(President)

Grievance Redressal Forum

Headmaster, Govt (SSD), High School, Jharbahal, Bulu Kumar Majhi, At/Po-Bampadar, Ps-Barkote, Dist-Deogarh.

2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

Complaint No. 05

No..... Consumer No. 414001120026

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Headmaster, Govt. (SSD) High School, Tharabahal, PO - Bampanda,
PS - Barskote, Dist - Deogarh, 768110, Mob - 8280822087.

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Consumer No - 414111130965 was attached with our metro no. - 414001120026 from April, 2024 to 7th August, 2024. So an extra amount of 414111130965 is added in our bill from April to August, 2024. (Application copy attached).

- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Barskote

Date: - 12.09.2024

* Please add additional sheets if necessary

Beele Kumar Majhi

Signature of the Applicant

HM, Govt. (SSD) High School,
Tharabahal